

Local Cal-ID RAN Board Meeting
Minutes of January 28, 2016

Kenneth Hahn Hall of Administration
500 West Temple Street, Room 864
Los Angeles, California 90012

ALTERNATES PRESENT

Benjamin Polk, (for Supervisor Hilda L. Solis)
Terry Carter (for Chief Charlie Beck)
Todd Pelkey (for District Attorney Jackie Lacey)

MEMBERS

Briane Grey (Member-at-Large)

GUESTS/OTHERS

Fred Nazarbegian, Office of the Chief Information Office
Errol Lawson, LAPD
Jose Torres, LAPD

STAFF

Joshua Thai, LACRIS
Maggie Roa, LACRIS
Steve Bevan, LACRIS
Kevin Jones, LACRIS
Michele Jackson, County Counsel

I. CONVENE

The January 28, 2016, meeting of the Local Cal-ID RAN Board was called to order by Benjamin Polk at 2:04 p.m.

II. REVIEW/APPROVAL OF MINUTES

The minutes of the September 24, 2015 meeting were adopted, (moved by Terry Carter and seconded by Briane Grey).

III. REPORT ON THE TECHNICAL SUBCOMMITTEE

Chair Benjamin Polk introduced Lieutenant Josh Thai who reported on the tasks assigned to the Technical Subcommittee on September 24, 2015.

1. Report on the Status of the LiveScan Network, Installations, and Enhancements

Long Beach Police Department East Division is requesting a LiveScan system in their new Juvenile Facility. Site survey has been completed. The contractor made modifications to aid in the process of installing a LiveScan system. Long Beach Facilities will need to finish with the rest of the requirements for a new system. Initial tabling of the IP's occurred this past week.

2. Report on the Status of LAFIS

The following incidents occurred and caused significant downtime to our system:

Event 1: AFIS not responding.
Date/Time: Start time: 09/11/15, 2:00 a.m. End time: 09/11/15, 6:44 a.m.
Downtime: 4 hours, 44 minutes
Synopsis: LAFIS application queue would not populate. LiveScans unable to submit to LiveScan FTP.
Result: Vendor restarted backend server from the physical box.

Event 2: AFIS not responding.
Date/Time: Start time: 09/19/15, 1:14 a.m. End time: 09/19/15, 6:45 a.m.
Downtime: 5 hours, 30 minutes
Synopsis: LAFIS Print Processing Window queue was not responding.
Result: Vendor restarted backend server.

Event 3: AFIS not responding.
Date/Time: Start time: 09/19/15, 11:30 p.m. End time: 09/20/15, 10:55 a.m.
Downtime: 11 hours, 25 minutes
Synopsis: LAFIS Print Processing Window queue was not responding.
Result: Vendor restarted backend server.

- Event 4: AFIS not responding.
Date/Time: Start time: 09/30/15, 4:00 p.m. End time: 09/30/15, 9:15 p.m.
Downtime: 5 hours, 15 minutes
Synopsis: AFIS frozen/system displayed a blank screen and was stuck at the hourglass.
Result: Vendor restarted the backend server.
- Event 5: AFIS planned downtime for repair.
Date/Time: Start time: 10/01/15, 5:00 a.m. End time: 10/01/15, 11:00 a.m.
Downtime: 4 hours, 45 minutes
Synopsis: 3M Cogent AFIS Server was taken down for maintenance and to replace the binary for LAFIS processing. This was determined to be the cause of the recent outages.
Result: Vender replaced the binary file for LAFIS processing.
- Event 6: Transaction stuck at Database Searching.
Date/Time: Start time: 12/16/15, 8:57 p.m. End time: 12/17/15, 1:24 a.m.
Downtime: 4 hours, 27 minutes
Synopsis: Tenprints queue – All regions transactions stuck at Database Searching
Result: Vendor performed a restart to the backend server from the physical box.

3. Mobile Identification

In September 2016, 8,464 inquiries were made of which 5,996 returned as positive identifications. In October 2016, 7,237 inquiries were made of which 5,157 returned as positive identifications. In November 2016, 7,606 inquiries were made of which 5,017 returned as positive identifications. In December 2016, 5,654 inquiries were made of which 3,559 returned as positive.

IV. ACTION ITEMS

A. Authorization to Extend Maintenance Services with MorphoTrust USA

In 2005, the Los Angeles County Sheriff's Department conducted a competitive bid to purchase the LiveScan devices and booking software that is used by all law enforcement agencies in the County to book criminals. MorphoTrust USA was selected as the vendor who best met the needs of the county. MorphoTrust USA is the sole proprietor of the systems and software and they currently maintain 173 devices located throughout the County. The maintenance contract for this agreement expires in November 2016.

In October 2014, LACRIS contracted the services of MTG Consultants to assist in the development of requirements and a statement of work for a Request for Proposal (RFP) for new hardware and software. We are now working with Sheriff's Contracts Unit and County Counsel to finalize the RFP documents for bid.

Based on previous experience, we estimate the RFP process and contract negotiations will take approximately one to two years. Additionally, depending on the selected vendor, system design and implementation will take approximately 6 months to one year.

Based on this timeline, a sole source purchase to extend maintenance services with MorphoTrust USA is requested in order to avoid any interruption in services and startup expenditures that would occur with a complete system replacement. The total proposed contract for the extension, for 1 year with an optional one year (month to month), is approximately \$1.6 million per year. This amount has not been negotiated between the County and the contractor.

ACTION: IT WAS MOVED BY BRIANE GREY, SECONDED BY TERRY CARTER, AND UNANIMOUSLY CARRIED TO APPROVE 100% FUNDING TO EXTEND MAINTENANCE SERVICES WITH MORPHOTRUST USA FOR APPROXIMATELY \$1.6 MILLION PER YEAR.

B. Authorization to Approve Funding to Purchase and Replace a Local Site Server for LAPD Latent Input Terminals

3M Cogent is the original system designer and hardware integrator of the County's Automated Fingerprint Identification System (AFIS). 3M Cogent manufactured the system and is the sole vendor capable of upgrading and supporting the system. The current contract and 3M Cogent AFIS system was purchased 2002. The current server at the Los Angeles Police Department (LAPD) is over 10 years old and is currently working beyond its capacity and causing unnecessary delays with system performance. LAPD processes the most latent searches and needs this server to be upgraded to alleviate the issues currently being experienced.

The estimated cost for this project, which includes hardware and software is approximately \$35,000.

ACTION: IT WAS MOVED BY TERRY CARTER, SECONDED BY TODD PELKEY, AND UNANIMOUSLY CARRIED TO APPROVE 100% FUNDING TO PURCHASE AND REPLACE A LOCAL SITE SERVER FOR LAPD LATENT INPUT TERMINALS FOR APPROXIMATELY \$35,000.

V. ADJOURNMENT

There being no further business, the meeting was adjourned at 2:20 p.m. The next meeting is scheduled for March 24, 2016.

